

**Dear Athol Citizens,**

The City of Athol is committed to serving our community but feels it necessary to begin taking precautionary steps to limit the potential spread of COVID-19 in our community. We will do our best to maintain city operations. It is essential to maintain water services for the health and safety of the city. We will continue the water system maintenance, conduct any necessary field work, and the reading of meters as necessary.



**Due to the nature of this pandemic, our office will no longer conduct face-to-face interactions with our customers. We will have the following temporary business hours to take water payments or any questions you have through phone or email only: 208-683-2101 or [cityclerk@cityofathol.us](mailto:cityclerk@cityofathol.us)** This will help minimize risks & keep our citizens and staff safe.

**Effective Wednesday, March 18, 2020, we will be open 9 a.m. to 1 p.m. by phone and closed on Fridays. We will reassess this weekly. The Community Center Building/ City Hall is Closed to the public.** We apologize for any inconvenience this may cause.

We will remain on the highest alert for COVID-19. We are following guidance from our local Panhandle Health District <http://panhandlehealthdistrict.org> and the CDC <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

**During this time the City is asking its water customers to use payment options other than coming to City Hall and paying in person:**

- On-line Bill Pay through your bank.
- Payment by Phone: The City can accept credit card payment by phone. (Fee \$1.00 plus 3%) 208-683-2101
- Drop Box: Citizens can put their payments into the drop box at the front entrance of City Hall to the left of the doors.
- By Mail: Payments can be mailed to City of Athol PO Box 249 Athol, ID 83801

*Please NOTE- Unfortunately our city website is not set up to take payments.*

**All Building Rentals & Regular Group Meetings Are Cancelled:**

**We are taking precautionary measures to ensure that our community center facility minimizes the risks to others and staff, and have made the difficult but necessary decision to cancel all gatherings, which include the following:**

Real Life Middle School Youth Group- Monday Nights; The Citywide Clean-Up meeting- Thursday 19<sup>th</sup>  
The Athol Chamber of Commerce- Thursday 19<sup>th</sup>; Backwoods Bunch 4H- Sunday 22<sup>nd</sup>; Sit-ercise on Tues & Thursdays 10am; Fit and Falls Proof- Monday, Wed & Friday 10am; Lady A's- Thursdays 9am;  
Al-Anon- Fridays 1pm; Big Book Recovery- Saturdays 5pm; Overeaters Anonymous- Sundays 3pm;  
Remington Water District; Athol/Spirit Lake Grandmothers Club, Athol Seniors Group.

We will resume large events and other regular activities and rentals as soon as it is safe to do so.

**ABC Food Bank- Tuesdays 9am-12 noon & 1pm-3pm - will be curbside only.**

**Please contact Charlotte at 208-771-3117**

Thank you for your understanding and we remain focused on our core responsibility of providing our community members with safe and reliable service during this unprecedented time. These are extraordinary times, and we thank you for your patience and understanding.

